# **Expert Systems**

#### **Expert System**

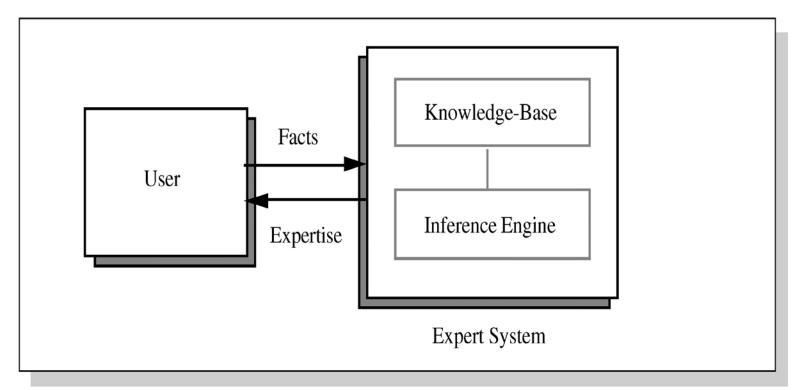
#### Computer software that:

- Emulates human expert
- Deals with small, well defined domains of expertise
- Is able to solve real-world problems
- Is able to act as a cost-effective consultant
- Can explains reasoning behind any solutions it finds
- Should be able to learn from experience.

### What is an Expert?

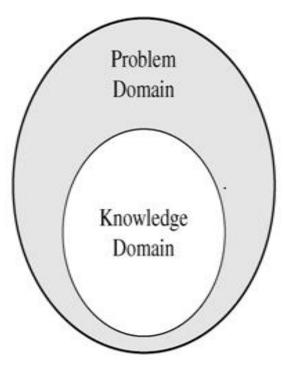
- Solve simple problems easily.
- Ask appropriate questions.
- Reformulate questions to obtain answers.
- Explain why they asked the question.
- Explain why conclusion reached.
- Judge the reliability of their conclusions
- Talk easily with other experts in their field.
- Learn from experience.
- Use tools such as heuristics, mathematical models and detailed simulations
- Transfer knowledge from one domain to another
- Use their knowledge efficiently

### **Basic Functions** of Expert Systems



#### **Problem Domain vs. Knowledge Domain**

- An expert's knowledge is specific to one problem domain – medicine, agriculture, finance, science, engineering, etc.
- The expert's knowledge about solving specific problems is called the knowledge domain.
- The problem domain is always a superset of the knowledge domain.



#### **Creating an Expert System**

#### Two steps involved

- Extracting knowledge and methods from the expert (knowledge acquisition)
- Reforming knowledge/methods into an organised form (knowledge representation)

## **Paradigm of Rules**

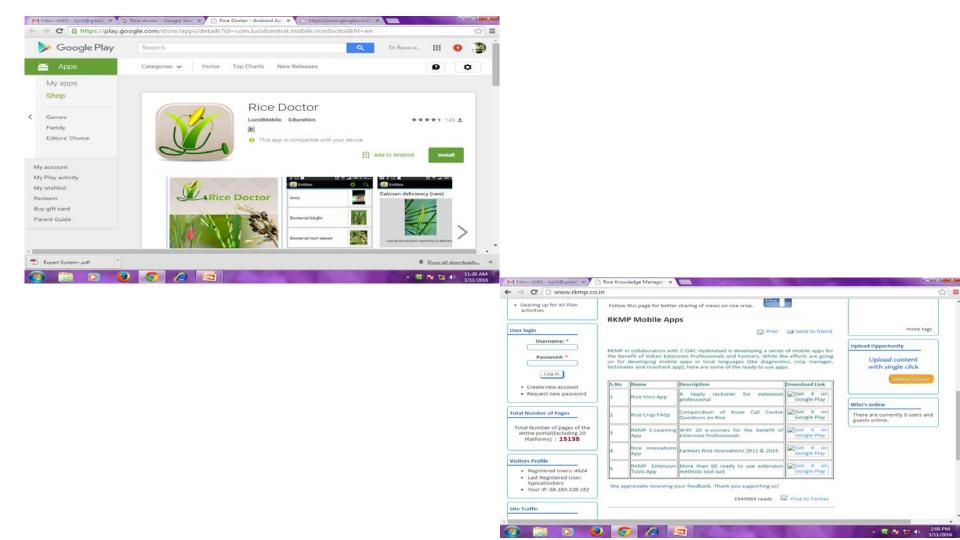
Rules If Leaves are \_\_\_\_\_ and roots are \_\_\_\_\_ Then \_\_\_\_\_
Rules
If

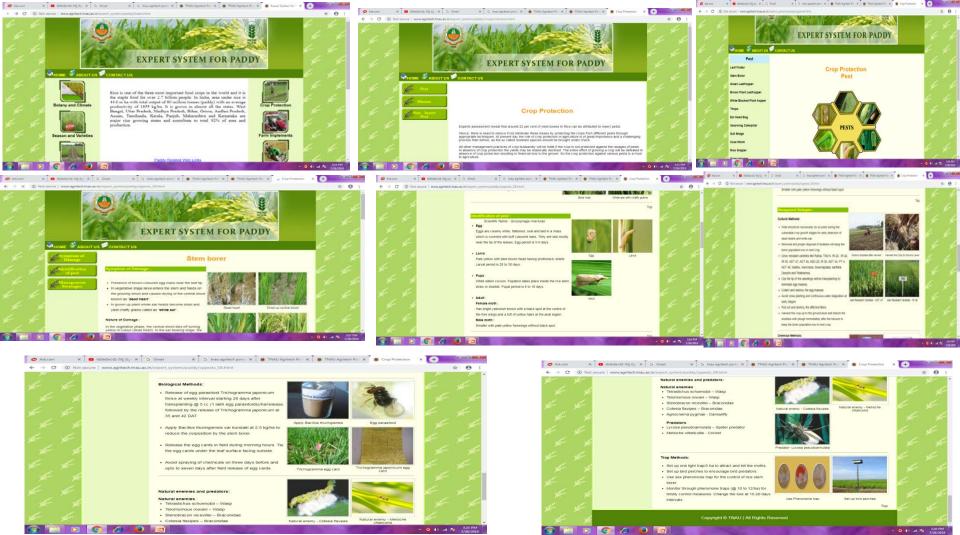
your soil colour is \_\_\_\_\_, texture is \_\_\_\_\_, WHC is \_\_\_\_\_

Then suitable crops are \_\_\_\_\_

#### **Desirable Features of an Expert System**

- Dealing with Uncertainty – certainty factors
- Explanation
- Ease of Modification
- Transportability
- Adaptive learning





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#### **Advantages and Limitations**

- Capture of scarce expertise
- Superior problem solving
- Reliability
- Work with incomplete information
- Transfer of knowledge

- Expertise hard to extract from experts
  - don't know how
  - don't want to tell
  - all do it differently
- Knowledge not always readily available
- Difficult to independently validate expertise
- High development costs
- Only work well in narrow domains
- Can not learn from experience
- Not all problems are suitable

## Conclusion

- Helps to overcome shortage of experts in specific knowledge domain
- Saves time of expert, machine answers similar questions by receivers
- Learner should adopt method of learning by doing